MHHS Extraordinary Programme Steering Group (ePSG) Headline Report

Issue date: 29/10/2026

Meeting Number	**ePSG061.1**	Venue	**MS Teams**
Date and Time	**27 October 2026 0900-1000**	Classification	**Public**

Actions

Area	Ref	Action	Owner	Due	Latest update
No new actions were recorded.					

Decisions

Area	Decision Ref	Description	Rationale
M14 Decision	PSG-DEC137	SRO to approve T1-MI-5000 'All suppliers must be able to access MPANs under the new TOM (M14)'.	The Chair invited objections to the approval of the milestone, to which none were received.
Programme Qualification Governance Closure	PSG-DEC139	SRO to approve the closure of the Qualification and E2E Sandbox Working Group (QWG) and Qualification Advisory Group (QAG).	The Chair invited objections to the closure of the governance groups, to which none were received.

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Key Discussion Items

Area	Discussion
IPA M14 Report	The IPA presented its independent assessment of readiness for the M14 decision. The IPA confirmed its overall support for the Programme's recommendation to progress to M14, subject to completion of the two outstanding Acceptance Criteria, which were expected to be met at the point of this ePSG. The IPA had not identified any central issues or risks that would prevent progression through M14. The IPA provided an update to the meeting papers, noting only one participant would now be subject to the sanctions set out in Annex 4 of the QA&P. The IPA assessed the resultant risk as low, given the minimal impact on Migration and the participant's expected route to Qualification ahead of M15. The IPA confirmed that it was aligned with the Programme's assessment across all four M14 Acceptance Criteria, noting Criteria 1 and 3 remained on track for completion, while Criteria 2 and 4 were complete. The IPA requested the Programme continue to monitor residual activity and wider programme risks that could affect progression towards M15 and M16. • The Chair sought confirmation that the two outstanding Acceptance Criteria would be considered closed through the ePSG decision process, noting the intention to reach the decision point with as few outstanding matters as possible. The Programme confirmed the position and advised that the remaining residual risk would be addressed during the Qualification RAID review section.
Qualification RAID Review	The Programme reported a strong overall Qualification RAID position, with Qualification milestones complete and all M14 risks capable of closure following confirmation of the latest Service Activation and ISD position. The Programme confirmed that R1265, relating to the risk that Market Participants may not understand or complete Service Activation activities ahead of Qualification, could now be closed. They noted that the DIP onboarding activity required for M14 had completed and that the 19 October 2026 ISD publication had gone live on 26 October 2026 with no associated issues. The Programme therefore confirmed that all risks relating directly to M14 have closed.

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	• The DNO Representative sought clarification on whether this meant the one participant facing sanctions had completed onboarding and Service Activation. The Programme clarified that the participant had not completed these activities but was not required to do so for the M14 decision and that the outstanding participant would be addressed further through the Enduring Qualification and M14 Decision sections. The Programme also provided an update on R1284, relating to unqualified MPIDs with MPANs registered in legacy. They confirmed that several Suppliers operate a mixture of qualified and unqualified MPIDs and that those Suppliers had obtained PAB approval for their MPID intention plans to migrate customers from unqualified to qualified MPIDs. The Programme noted confirmation with Code Bodies that the relevant Suppliers understood they would not be able to register new customers to their unqualified MPIDs following M14. The Programme therefore confirmed a clean risk profile at M14, while R1284 would remain open, it would be monitored as an M15 risk to ensure that MPANs associated with unqualified MPIDs migrate to qualified MPIDs by M15. The Programme further noted that several unqualified MPIDs are dormant with zero MPANs. Those MPIDs would also be notified through the Annex 4 process that they cannot register new customers.
Enduring Qualification Update	BSC and RECCo provided a status update on M14 Critical PPs in the Enduring Qualification process. **Elexon (BSC)** BSC reported that the majority of M14 Critical Suppliers had achieved Qualification, including the latest participants being Service Activated the week of ePSG. They added that one M14 Critical Supplier remained within the Enduring Qualification process and would be subject to sanctions. The participant is targeting Qualification in December 2026 or January 2027. • Ofgem sought clarification on the definition of an M14 Critical Supplier and why this differed from other Suppliers progressing through Enduring Qualification. The Programme explained that the Enduring Qualification route contains both Suppliers transferred from Waves and New Entrants. Suppliers with MPANs registered to them either needed to be MHHS qualified by M14 or have an approved MPID intention plan in place to migrate those MPANs from unqualified MPIDs. Suppliers transferred from the Wave process into Enduring Qualification due to timescales, primarily driven by IT infrastructure, therefore continued to be monitored as M14 Critical Suppliers, whereas New Entrants were not critical to the M14 decision. • Ofgem queried around the criticality of the remaining Supplier impacting M15. The Programme noted the Supplier only currently had 17 MPANs registered to it, which represents around one day of migration and thus presents a low risk to M15.

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	RECCo RECCo reiterated BSC's update, confirming that one Supplier remained within the enduring route, with all other relevant Suppliers complete. The Chair noted the ongoing involvement of both Code Bodies in continuing to manage the remaining Supplier.
M14 Decision	The Programme summarised the approved M14 decision choreography, noting that ePSG represented the final decision point following the previous dry run and consideration through eQWG and eQAG. They noted Criteria 2 and 4 had already been completed, while additional evidence would be presented at ePSG to demonstrate completion of Criteria 1 and 3. **Criterion 1** For Criterion 1, the Programme confirmed no issues attributable to the Programme, DIP Manager or Code Bodies that might have affected Suppliers' ability to achieve M14 have emerged. They added that one Supplier remaining in Level 4 Escalation and Enduring Qualification has accepted that its outstanding Qualification was not due to central issues and therefore would not prevent the M14 decision from proceeding. BSC reported that Qualification review times had reduced through the Waves and there had been no central issues blocking or slowing QAD reviews. They added QT had been supported for participants across Waves 1 to 4 and had completed on time or ahead of schedule, with learnings from earlier Waves applied through subsequent Waves. BSC confirmed that all members of the Transitional Qualification workstream had been qualified at PAB. RECCo similarly confirmed that Qualification SLAs had been met and that performance had improved over the period. They noted all Wave parties had qualified with no central issues reported. RECCo also highlighted the strong collaboration between the Code Bodies in supporting delivery of Qualification. **Criterion 3** For Criterion 3, the Programme highlighted that an additional ISD publication had taken place on 09 October 2026 to accommodate a Supplier progressing through Service Activation. This had been transparently communicated through Elexon Circular 4833. The Programme noted no issues with the additional 09 October 2026 ISD publication or the latest 19 October 2026 publication.

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	The DIP Manager noted that the number of Wave participants classified as off track, defined as participants at risk of or missing their Service Activation deadlines, had remained very low or at zero during the preceding six months. They also confirmed that the target for production DIP invitations was issuance within 48 hours of Qualification confirmation, had been issued on the same day or within 24 hours, with zero invitations recorded outside the target. Elexon reported that Waves 1 and 2 had completed Service Activation and, following the latest ISD go-live, Wave 3 was also complete**,** while 38 of 43 Wave 4 participants had completed Service Activation. Elexon advised that progress through the Waves demonstrated that onboarding and activation processes had operated efficiently, with no evidence of issues or critical delays attributable to Elexon or the DIP Manager. They noted confidence in the ISD position remained Green, with no issues identified that could not be supported through fix-forward resolution. **M14 Decision** Based on the evidence that was brought to ePSG, the Programme sought approval of the Tier 1 M14 milestone. **DECISION:** SRO to approve T1-MI-5000 'All suppliers must be able to access MPANs under the new TOM (M14)' (**PSG-DEC138**) (**Recording timestamp: 22:14**). Ofgem and Code Bodies thanked teams and participants for efforts made to progress. No objections or comments were raised.
Programme Qualification Governance Closure	The Programme outlined a clean closure for Qualification governance, noting that no residual activity remained that could not be transferred into the M15 workstream. **DECISION:** SRO to approve the closure of the Qualification and E2E Sandbox Working Group (QWG) and Qualification Advisory Group (QAG) **(PSG-DEC139)** (**Recording timestamp: 25:07**). No objections or comments were raised.
Summary and Next Steps	The Chair thanked everyone involved in the Qualification workstream.

Date of next monthly meeting: 04 November 2026 at 10:00

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Chair

Steve Page	SRO (Elexon IM)

Industry Representatives

David Yeoman	DNO Representative
Carolyn Burns	Medium Supplier Representative
Graham Wood	Large Supplier Representative
Jenny Rawlinson	iDNO Representative
Jonny Moore	RECCo Representative
Stuart Pitcher	DIP Manager Representative
Andrew Green (replacing Gareth Evans)	I&C Supplier Representative
Andrew Campbell	Small Supplier Representative
David Moss	Elexon (Supplier and Agent Qualification Lead)
Joel Stark	Supplier Agent Representative (Independent Supplier Agent)
Jo Hill	Elexon Representative (as central systems provider)
Simon Harrison	Supplier Agent Representative
Ife Garba	NESO Representative

MHHS IM

Malinsa Abeysundara	PMO Analyst
Lewis Hall	LDP Delivery Lead
Philip McCann	PMO Lead
Claire Silk	Transformation Lead
Alex Kapo	Elexon Service Activation Team
Adam Jessop	BSC Enduring Qualification Team
Sean Dryden-Woods	RECCo Enduring Qualification Team

Other Attendees

Joe Ashworth	IPA
Liam Evans	IPA
Richard Shilton	IPA
Andy McFaul	Ofgem
Jenny Boothe	Ofgem
Tim Webb	Ofgem

Apologies

Gareth Evans	I&C Supplier Representative
Tom Lowe	Consumer Representative
Darren Johnson	DCC Representative

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